

### Corporate Risk Management: Developmental Objectives 2021/22

Ref:	Objective	Progress to date
1	Continue to develop understanding and awareness of Risk Management by way of best practice through the Risk and Resilience Group and directed training on request.	<p>The risk management site on the intranet has been updated to include an updated system user guide (for use by managers and staff) and additional guidance to raise awareness of risk management. Contact details for service risk coordinators and staff within the Audit and Risk Service were added to the site and have been maintained throughout the year. Additional risk information and guidance has been provided at meetings of the Corporate Risk and Resilience Group and Group Management Teams.</p> <p>The Corporate Risk Officer has assisted employees from across the organisation and has provided training throughout the year to new employees (and existing employees who changed roles).</p>
2	Business Continuity Plans will continue to be updated, enhanced and, where appropriate, formal testing against incident scenarios and best practice requirements will be carried out.	As part of the annual corporate exercise, Service Directors reviewed Business Impact Assessments and authorised subsequent Business Impact Plans. This was completed in May 2021, November 2021 and again in April 2022, to ensure plans and mitigation were in place and regularly reviewed in response to COVID-19 requirements.
3	The Operational and Strategic Risk Registers will be subject to periodic review for updates and revisions to ensure the continue to reflect and contribute to the achievement of Council priorities, linking risk management activity to outcomes and delivery.	Risk owners have been reminded and coached how to keep risk information up to date and relevant. Regular risk management updates have been provided to Group Management Teams and the Corporate Risk and Resilience Group.
4	Continue to develop risk management and business continuity performance including comparison with other public sector organisations and local resilience forums.	Officers from Risk Management, as well as Emergency & Resilience Planning teams, have attended several multi-agency regional Local Resilience Forum events to share learning and share best practice from across partner

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		organisations.
5	Continue to prioritise Critical IT systems and the links to Critical service functions identified through the revised Business Continuity process.	<p>An internal audit was undertaken of the Council's IT continuity and recovery arrangements and an action plan has been agreed.</p> <p>The Cyber Security Group has held meetings throughout the year to ensure the resilience of critical IT systems.</p>